Cancellation policy

Cancellation right

You have 14 days in which to cancel your contractual declaration without giving reasons in text format (i.e. by letter, fax, email). The time period shall commence upon receipt of this policy in text format, however not before the contract is concluded and also not before our reporting requirements are fulfilled pursuant to Article 246, Sec. 2 in conjunction with Sec. 1 (1 and 2) of the Introductory Act to the German Civil Code [*Einführungsgesetz zum Bürgerlichen Gesetzbuch, EGBGB*]. Moreover, the time period shall not commence before you have also been issued with an original or copy of a contractual document or your written application. The cancellation period shall be deemed adhered to if the cancellation notice is dispatched on time. The cancellation notice is to be addressed to:

Flughafen Leipzig/ Halle GmbH
Terminalring 11
04435 Flughafen Leipzig/Halle

Consequences of cancellation

In the case of an effective cancellation, anything received by either party in performance of the contract shall be restored and, if applicable, any advantages derived (e.g. interest) shall be surrendered. If you are unable to restore or surrender to us the benefits or advantages received (e.g. usage benefits), you are required to compensate us for lost value. The same applies should you not be able to restore or surrender the benefits or advantages received in full, or only in a deteriorated condition. This may result in you having to fulfil the contractual payment obligations nonetheless for the time period leading up to the cancellation. Any obligations to reimburse payments have to be fulfilled within 30 days. The time period shall commence on your part when you send your cancellation notice, and on our part upon receipt of such notice.

Special note

Your cancellation right shall terminate prematurely if the contract is completely fulfilled by both parties upon your explicit request, prior to you having exercised your cancellation right.

End of the cancellation policy